

Mandatory Units for SVQ in Logistics Operations at SCQF Level 7

Candidates must complete all four of these units:

- Communicate effectively with all stakeholders
- Optimise the use of logistic resources
- Respond to problems in logistics operations
- Schedule logistic operations to meet customer requirements

Optional Units

Candidates must select and complete 4 units from the following two groups:

Select and Complete 1 Unit from the following:

- Allocate work to team members
- Allocate and Monitor the Progress and Quality of Work in your Area of Responsibility
- Provide Leadership in your Area of Responsibility

Select and Complete 3 Units from the following:

- Manage costs and resources in logistics operations to meet customer requirements
- Manage and implement security operations within logistics
- Monitor the receipt, storage or dispatch of goods
- Apply technology in logistics operations
- Improve the performance of logistics operations
- Minimise the environmental impact of logistics operations
- Coordinate international road transport operations
- Arrange the transportation of goods using multiple transport modes
- Schedule the distribution of supplies
- Control supplies at storage locations and facilities
- Administer contracts
- Monitor and progress the delivery of orders
- Monitor the flow of supplies in the supply chain
- Monitor the flow of returned supplies
- Monitor the transportation of supplies
- Deal with customers in writing or electronically
- Develop your Knowledge, Skills and Competence
- Work with people from different countries or diverse cultures
- Ensure Compliance with Legal, Regulatory, Ethical and Social Requirements
- Make sure your own actions reduce risks to health and safety

If Learners have not previously taken a Health and Safety unit or undergone Health and Safety training they should be encouraged to take the optional unit "Make sure your own actions reduce risks to health and safety".

Core Skills for MA in Freight Logistics SCQF Level 7

- **Communication SCQF Level 4**
- **Numeracy SCQF Level 4**
- **Information and Communication Technology SCQF Level 4**
- **Problem Solving SCQF Level 4**
- **Working with Others SCQF Level 4**

Must be separately assessed and certified